



Government of **Western Australia**
Department of **Communities**

Regional Intensive Support (RIS) Coordination



RIS Coordination Overview

Regions
Kimberley
Pilbara
Wheatbelt
Midwest
North Metro
East Metro
South Metro
South West
Great Southern
Goldfields



19 RIS Coordinators (12 Perth metropolitan, 7 regional)
(RIS) Coordination align to all Communities initiatives, with a primary focus on People, Place and Home. RIS Coordination works in partnership with Communities Officers (officers) across Western Australia to provide consultation and coordination for individuals with complex disability related support needs and families, in exceptionally difficult and critical situations, facilitating connection to appropriate services using a values-based approach to facilitate good outcomes.

RIS Coordination has direct interface with other Government Departments (State and Commonwealth), service providers and local communities to be solution focused, educate, develop and increase capacity.

Factors involved

Personal factors	Situational factors
<ul style="list-style-type: none">➤ Disability or multiple disabilities➤ Mental health concerns➤ Alcohol and/or substance misuse➤ Isolated, no family or friends evident➤ A noticeable change in behaviour eg: confusion, sudden decline in property standards➤ The profound functional impact of a person's disability➤ Behaviours involving harm to self or others➤ Lack of decision-making capacity➤ Experience of trauma or neglect➤ Cultural or language barriers	<ul style="list-style-type: none">➤ Multiple agency involvement and difficulties accessing services in a coordinated way across a range of service systems➤ No evidence of services or other supports being in place➤ Navigating the NDIS➤ All avenues to address issues have been explored eg: THRIVE➤ Lack of engagement/avoiding contact➤ Breakdown in carer or support arrangements or concern about level of care➤ Multiple disruptive behaviour complaints

NDIS Gaps and RIS Coordination role

Increasing gaps
being identified
by NDIS

RIS Coordinators
are focusing on
people with
disability

RIS Coordinators
as specialists in
NDIA navigation

RIS Coordination Consultation and Referral

- If you are working with people connected with Communities that are experiencing multiple factors such as those factors outlines, they may benefit from RIS Coordination support or alternatively, if not connected to Communities, our experienced RIS Coordinators can be approached to provide a consultative only support.
- RIS Coordination involvement process includes Internal Consults, External Consults, Provisional Referrals and Referrals
- Disability specific access criteria to be met
- RIS Coordination manager sign off on all referrals
- Being flexible to accommodate requests from Communities colleagues

Questions...

- Communities staff - further information on our Landing page on the Common
- RISCoordinator@communities.wa.gov.au

