

Practice Hour

Inter-agency Collaboration



Home
Stretch
WA

Date: 30/05/24

Names of Facilitators: Sophie Hambley & Russell McCoy

Acknowledgement of Country

**Home
Stretch**

WA



We respectfully acknowledge the Yawuru people as the Traditional Custodians of the land we are presenting from today, and all the countries where people are located. We pay our respects to their strength, cultural resilience and the Elders past and present.

Always was and always will be Aboriginal land.

Housekeeping & Rules of Engagement

Rules of engagement:

- Safe, secure, confidential space
- De-identify your examples (*including case managers & District offices*)
- Not supervision (*but can be arranged!*)

Teams Etiquette:

- Cameras on
- Mic on mute
- One person per camera is best
- Today we are going to hear from the ? team about each case discussion and then it will be open for all questions and discussions at the end



Is everyone ok with it being recorded?

Who is here today?



In 1 minute or less

- New people - introduce themselves
- What is your role?
- Which Provider do you work with?
- What brought you to working with Home Stretch WA?

By the end of this session...

Today we are going to talk about inter-agency collaboration and this fits into the Support Circles practice area of the Home Stretch WA Model.

By the end of the session, you will...

- Increase your understanding of the benefits of inter-agency collaboration towards outcomes for clients.
- Explore opportunities to best support Home Stretch clients through collaboration.

Home Stretch WA Model



Young people are at centre of support.
Everyone is treated as an individual



Support or connection is offered in
all areas of life



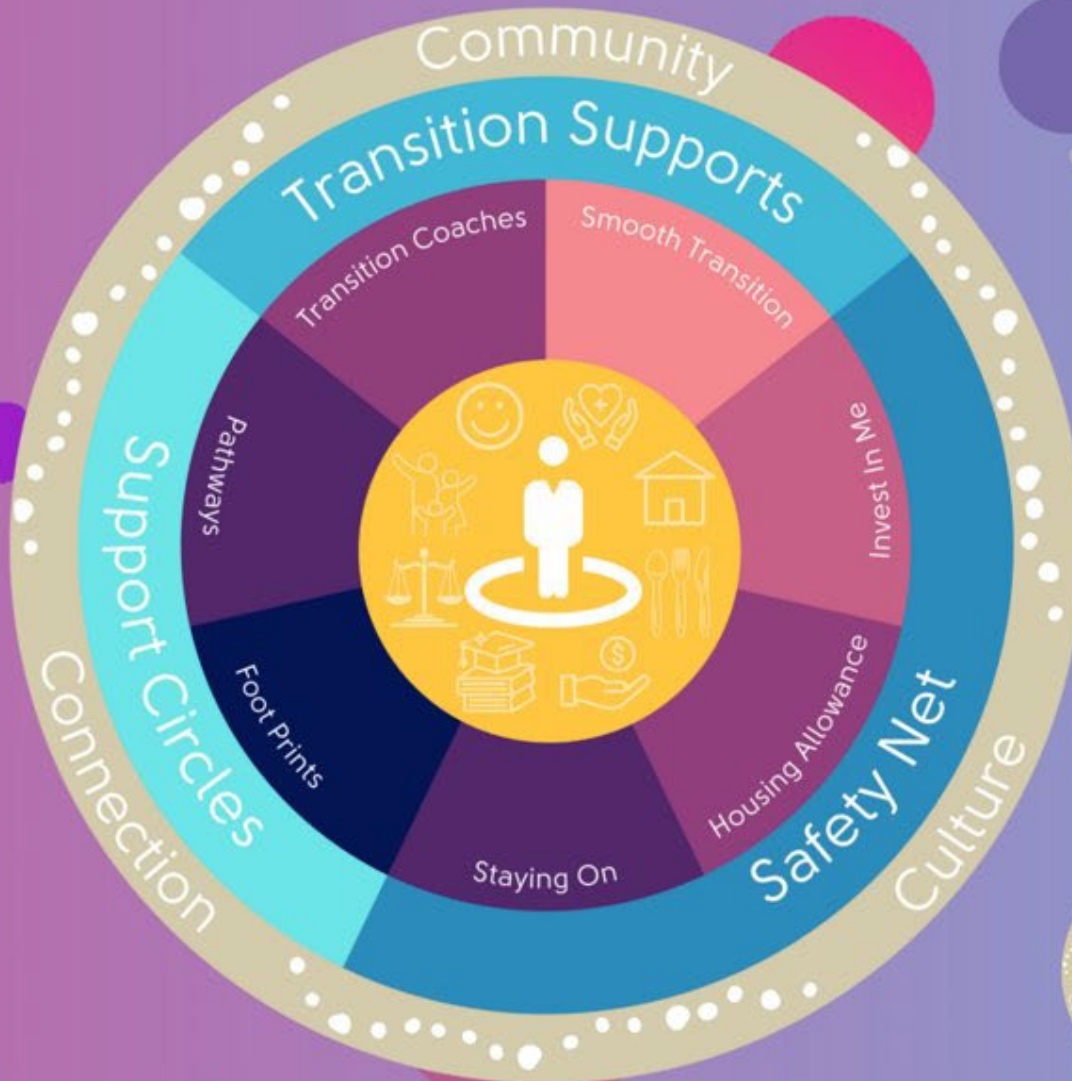
Support is delivered in specific
ways [Practice Approaches] that
work for young people



Home Stretch WA focuses on 3
key elements of support



Home Stretch WA greater purpose is to
connect young people with their
community and culture.



Case Example 1- A Successful Collaboration

- **Young Person's Goals**

- Upskilling to gain employment,
- Building self-confidence.

- **Outline of strengths/challenges**

- Potential disability,
- Court requirements,
- Mental health restrictions.

- **Type of Support Provided**

- Linked in with Nyamba Buru Yawuru,
- ALS Bail Officer,
- McDonald's Manager,
- CPFS Home Stretch Champion.

- **Outcome/Current Situation**

- 10 week Rise up to Work course completed; cultural immersion, life skills, station work.
- Station placement secured,
- Neurological assessment completed after a year of planning,
- Cultural learning,
- Working with Yawuru mentor to prep client for station placement.

- **Young Person's Thoughts/Feedback on How this Worked for Them**

- Keen to work and excited to be earning money for himself,
- Pride in his new skills learnt in course,
- Recognises he is creating better outcomes for himself than potential jail sentence.

Case Example 1- Discussion

What worked well?

What was a challenge?

Our Learnings...

- Explore alternative options to achieve client goals,
- Positive relationship now built with NBY which can benefit future clients,
- Wrap-around support can ensure positive outcomes!

Case Example 2 - A Challenging Collaboration

- **Young Person's situation/their goals**

- Transient living situation,
- Aging out of care but lacking CPFS support,
- Criminal charges going to court,
- Ensuring CPFS take accountability.

- **Outline of strengths/challenges**

- Strong understanding of his needs,
- Strong understanding of how the system works,
- Committed to better outcomes for himself,
- Strong relationship with Home Stretch,
- Challenge: emotional regulation.

- **Supports in progress**

- One-on-one time spent with Coach, building trust and relationship,
- Written evidence continually recorded.

- **Outcome/Current Situation**

- HS able to advocate for client during CPFS and court meetings,
- Ensuring CPFS are held accountable as the legal guardians of the client,
- Coach able to travel with client for upcoming court date to provide support,
- Upskilling of client to deal with difficulties.

Case Example 2 - Discussion

What worked well?

What was a Challenge?

Our Learnings...

- Work to strengths within team,
- Keeping a paper trail,
- Listen to the client and advocate for their needs.

General Discussion

- What challenges or successes have you experienced when collaborating with other agencies?



Questions & Comments?

